

# COMMON REGISTRATION BLOCKING HOLDS

Hold	Why do I have this hold?	How do I remove this hold?	Office contact information
<b>Advising (ADV)</b>	Students must meet with their advisor each semester to assess their progress, review their academic plan, and prepare to register	Make arrangements to <b>meet with your advisor</b> . Prepare by reading your degree audit carefully, creating a list of questions, and checking WISER for your enrollment appointment.	Log into <b>WISER</b> and click on the <b>Advisor Icon</b> to see your assigned advisor, or contact the Academic & Career Engagement and Success (ACES) Center: ACES@umb.edu or 617-287-5500 for help
<b>Dean of Students (DOS)</b>	This hold is placed by the Dean of Students when a student is involved in certain matters with the office.	The <b>Dean of Students Office</b> can explain the reason for the hold and the conditions under which it can be removed from your account	DOS: <b>Campus Center, 2<sup>nd</sup> floor</b> . Email dean.students@umb.edu or call 617-287-5800
<b>Emergency Contact Verification (EMC)</b>	Students must provide and verify their emergency contact and address information once a year so that the university has up-to-date contact information in case of an emergency	<b>Log into WISER</b> under <i>Personal Information</i> , select <i>Emergency Contacts</i> . Review and edit your emergency contacts as appropriate and then check the box to certify. Then, also under <i>Personal Information</i> , select <i>Addresses</i> . If you have a local address that is different than your permanent address or a campus residence hall, please verify or add that information as appropriate then check the box to certify	<a href="#">Watch the video on how to remove the hold HERE</a> or visit the <b>One Stop</b> if you need help: Campus Center, Upper Level
<b>Financial Responsibility Agreement (FRA)</b>	(FRA) outlines and informs students of the financial obligations and responsibilities associated with enrolling for classes at UMass Boston and explains the potential consequences that may be taken if a student fails to meet those obligations.	This is a self-releasing hold once you accept the agreement in WISER. Visit the <a href="#">FRA website</a> for job aids on how to access and remove the hold in WISER	Questions, <a href="#">please chat online with the One Stop</a> or visit them in person Campus Center upper level
<b>Housing Past-Due Balance (HFH)</b>	This hold indicates that you have a past-due balance on your housing bill. Remember that housing bills are separate from your tuition bill.	<b>Payment arrangements</b> need to be made with the Office of Housing and Residential Life	Residential Life is in the <b>East Residence Hall</b> . Email housing@umb.edu or call 617-287-6011
<b>Immunization Hold (IMM)</b>	Massachusetts requires that all students submit documentation of certain vaccines and screenings. This hold indicates that we do not have your up-to-date documentation on file.	Log onto <a href="#">My Health Beacon</a> to see what <b>vaccinations and/or documentation</b> you need to provide. See also <a href="#">Immunization &amp; Screening Requirements</a>	<b>University Health Services (UHS)</b> : call (617)287-5660 or visit <a href="#">My Health Beacon</a> for assistance through the Messaging portal
<b>Library Hold (LIB)</b>	Library holds are placed when a student owes back fines for books not returned and/or when items borrowed from the library are not returned.	You will need to <b>pay the fines owed and/or return</b> or replace missing books or materials.	<b>Circulation Desk</b> on the 2 <sup>nd</sup> floor of the Library, call 617-287-5900 or email library.circulation@umb.edu
<b>Past-Due Balance (PD1)</b>	This hold is placed when a student has a past-due balance for their tuition bill.	Your outstanding <b>balance must be paid</b> to remove this hold. The One Stop can help you figure out what your options are	Visit the <b>One Stop</b> : Campus Center, Upper Level
<b>Parking Fine (PKG)</b>	This hold is placed when a student has unpaid parking fines or fees.	You must <b>pay for or have the fines cleared</b> to remove this hold.	<b>Transportation office</b> in the <b>Service &amp; Supply Building</b> , phone: 617-287-7778 or email: parkingtickets@umb.edu
<b>Registrar (REG)</b>	This is a general Registrar hold placed for reasons such as failure to return equipment, missing documentation for a transaction, etc.	Click on the hold in WISER to see any more details provided on the hold	Email <a href="mailto:Registrar@umb.edu">Registrar@umb.edu</a> or call 617-287-6200 for more info
<b>Wellness Education (WEH)</b>	This hold is placed when a student has not completed the Voices for Change education module.	Complete the module by going to an email from <a href="mailto:umasseducation@education.umassp.edu">umasseducation@education.umassp.edu</a> in your UMass Boston email. You will find all the needed information and log-in. The hold will be removed within a few days after you complete the module.	Contact <a href="mailto:UHS@umb.edu">UHS@umb.edu</a> if you have any questions